

Superior Court of Arizona in Pinal County
Court Commissioner Judicial Performance Review

<i>Commissioner:</i>	Delia R. Neal
<i>Appointment Date:</i>	June 25, 2012
<i>Assignment:</i>	Family Law

LITIGANT/WITNESSES/JURORS/PRO PERS

Surveys sent: 287
Surveys returned: 33 (11.5% Returned)

	Superior/Very Good/ Satisfactory
Litigant/Witness/Juror/Pro Per Survey Questions	
Section I: Integrity	
<i>Basic fairness and impartiality.</i>	83%
<i>Equal treatment regardless of race.</i>	97%
<i>Equal treatment regardless of gender.</i>	90%
<i>Equal treatment regardless of religion.</i>	96%
<i>Equal treatment regardless of national origins.</i>	93%
<i>Equal treatment regardless of disability.</i>	96%
<i>Equal treatment regardless of age.</i>	87%
<i>Equal treatment regardless of sexual orientation.</i>	89%
<i>Equal treatment regardless of economic status.</i>	90%
Section II: Communication Skills	
<i>Explained proceedings.</i>	93%
<i>Explained reasons for delays</i>	92%
<i>If a Juror, Clearly explained the juror's responsibilities.</i>	100%
Section III: Judicial Temperament	
<i>Understanding and compassion.</i>	92%
<i>Dignified.</i>	92%
<i>Courteous.</i>	92%
<i>Conduct that promotes public confidence in the court and commissioner's ability.</i>	92%
<i>Patient.</i>	92%
Section IV: Administrative Performance	
<i>Punctual in conducting proceedings.</i>	92%
<i>Maintained proper control in courtroom.</i>	96%
<i>Was prepared for the proceedings.</i>	88%

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ATTORNEYS

Surveys sent: 94
Surveys returned: 15 (15.96% Returned)

	Superior/Very Good/ Satisfactory
Attorney Survey Questions	
Section I: Legal Ability	
<i>Legal reasoning ability.</i>	93%
<i>Knowledge of substantive law.</i>	93%
<i>Knowledge of rules of evidence.</i>	100%
<i>Knowledge of rules of procedures.</i>	87%
Section II: Integrity	
<i>Basic fairness and impartiality.</i>	87%
<i>Equal treatment regardless of race.</i>	100%
<i>Equal treatment regardless of gender.</i>	100%
<i>Equal treatment regardless of religion.</i>	100%
<i>Equal treatment regardless of national origins.</i>	100%
<i>Equal treatment regardless of disability.</i>	100%
<i>Equal treatment regardless of age.</i>	100%
<i>Equal treatment regardless of sexual orientation.</i>	100%
<i>Equal treatment regardless of economic status.</i>	100%
Section III: Communication Skills	
<i>Clear and logical oral communication and directions.</i>	93%
<i>Clear and logical written decisions.</i>	100%
<i>Gave all parties an adequate opportunity to be heard.</i>	100%
Section IV: Judicial Temperament	
<i>Understanding and compassion.</i>	100%
<i>Dignified.</i>	100%
<i>Courteous.</i>	100%
<i>Conduct that promotes public confidence in the court and Commissioner's ability.</i>	93%
<i>Patient.</i>	100%
Section V: Administrative Performance	
<i>Punctual in conducting proceedings.</i>	100%
<i>Maintained proper control in courtroom.</i>	100%
<i>Prompt in making rulings and rendering decisions.</i>	100%
<i>Was prepared for the proceedings.</i>	87%
<i>Efficient management of the calendar.</i>	100%
Section VI: Settlement Activities	
<i>Appropriately conducted or promoted settlement.</i>	90%

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STAFF

Surveys sent: 23
Surveys returned: 14 (60.9% Returned)

	Superior/Very Good/ Satisfactory
Staff Survey Questions	
Section I: Integrity	
<i>Basic fairness and impartiality.</i>	100%
<i>Equal treatment regardless of race.</i>	100%
<i>Equal treatment regardless of gender.</i>	93%
<i>Equal treatment regardless of religion.</i>	100%
<i>Equal treatment regardless of national origins.</i>	100%
<i>Equal treatment regardless of disability.</i>	100%
<i>Equal treatment regardless of age.</i>	100%
<i>Equal treatment regardless of sexual orientation.</i>	100%
<i>Equal treatment regardless of economic status.</i>	100%
Section II: Communication Skills	
<i>Clear and logical communications.</i>	100%
Section III: Judicial Temperament	
<i>Understanding and compassion.</i>	92%
<i>Dignified.</i>	100%
<i>Courteous.</i>	100%
<i>Conduct that promotes public confidence in the court and commissioner's ability.</i>	100%
<i>Patient</i>	100%
Section IV: Administrative Performance	
<i>Punctual in conducting proceedings.</i>	100%
<i>Maintained proper control in courtroom.</i>	100%
<i>Was prepared for the proceedings.</i>	100%
<i>Respectful treatment of staff.</i>	100%
<i>Cooperation with peers.</i>	100%
<i>Efficient management of calendar.</i>	100%

Conduct that promotes public confidence in the

20 court and judge's ability

21 Patient

Administrative Performance

22 Punctual in conducting proceedings

23 Maintained proper control in the Courtroom

24 Prompt in making rulings and rendering decisions

25 Was prepared for the proceedings

26 Efficient management of calendar

Settlement Activities

27 Appropriately conducted or promoted settlement

For comments see Word file under each Commissioner

4.47 10 4 0 0 1

4.73 12 2 1 0 0

4.33 9 2 4 0 0

4.47 8 6 1 0 0

4.43 9 2 3 0 0

4.2 8 5 0 1 1

4.33 8 4 3 0 0

4.3 7 1 1 0 1

4.46 Mean

Hon. Della R. Neal

Staff Surveys

Survey # 1 2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20 21 22 23 24 25 26 27 28 29 30 31 32 33 34

STAFF

Integrity

1 Basic fairness and impartiality

2 Equal treatment regardless of race

3 Equal treatment regardless of gender

4 Equal treatment regardless of religion

5 Equal treatment regardless of national origin

6 Equal treatment regardless of disability

7 Equal treatment regardless of age

8 Equal treatment regardless of sexual orientation

9 Equal treatment regardless of economic status

Communication Skills

10 Clear and logical communications

Judicial Temperament

11 Understanding and compassion

12 Dignified

13 Courteous

Conduct that promotes public confidence in the

14 court and judge's ability

15 Patient

Administrative Performance

16 Punctual in conducting proceedings

17 Maintained proper control in the Courtroom

18 Was prepared for the proceedings

19 Respectful treatment of staff

20 Cooperation with peers

21 Efficient management of calendar

For comments see Word file under each Commissioner

4.36 7 5 2 0 0

4.54 8 4 1 0 0

4.36 8 4 1 1 0

4.5 7 4 1 0 0

4.5 7 4 1 0 0

4.54 8 4 1 0 0

4.5 8 5 1 0 0

4.45 6 4 1 0 0

4.46 7 5 1 0 0

4.54 9 2 2 0 0

4.31 8 2 2 1 0

4.36 7 5 2 0 0

4.43 9 2 3 0 0

4.5 8 5 1 0 0

4.43 8 4 2 0 0

4.43 8 4 2 0 0

4.5 8 5 1 0 0

4.5 8 5 1 0 0

4.57 9 4 1 0 0

4.5 7 4 1 0 0

4.43 8 4 2 0 0

4.46 Mean

4.41

